### Participation matters:

who to involve and how to prepare a participatory process for mobility planning?

MobiliseYourCity Mastering Mobility Series















the MobiliseYourCity Communities of Practice

#### Some General Notes on this session



Make sure you are muted and your camera is turned off





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Include your questions in the chat, we will pose them in the Q&A at the end of the session



Feel free to share any material from your organization or other contributions in the chat



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Questions and Answers & Conclusions

Questions & Answers





#### Objectives of the session

- Understand the importance of deploying participatory activities along the SUMP cycle.
- Identify key stakeholders and the necessity of involving the broader public.
- Shed light on how to structure and implement a participatory process in the framework of SUMP development.
- Showcase the experience of some member cities in the implementation of participation strategies related to urban mobility planning.



#### Meet the speakers and moderator



Speaker
Blanche Varlet
Mobility and Urban
Development Consultant
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Speaker
Caroline Cakir
Mobility and Urban Development
Consultant
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Speaker
Patricia Calderón
Executive Director
Despacio



Speaker
Pablo Juica
Urban Advisor
GIZ - EUROCLIMA+



Moderator
Nicolas Cruz
Sustainable Mobility Expert
MobiliseYourCity



# The MobiliseYourCity Topic Guide in Participatory Process for SUMPs

Blanche Varlet & Caroline Cakir - Espelia

General approach

Content of the guide

Why developing a participatory approach?

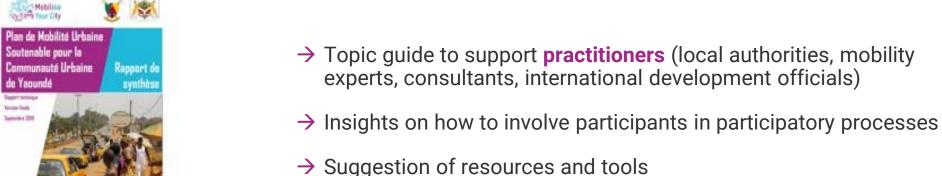
Who to involve?

How to develop participatory processes?

The participatory process step by step



#### General approach



- → Case study selection based on a wish to select a sample representing different donors, a variety of contexts and city sizes
  - Yaoundé, Cameroon
  - Antofagasta, Chile
  - Santo Domingo, Dominican Republic
  - Zhytomyr, Ukraine
  - Kisumu, Kenya

The document does not provide ready-to-use solutions that could be replicated in every context but instead propose a methodology of reflection and a set of questions to ask oneself to build a coherent, realistic, and locally-based strategy



MITTER UNDHABITAT



#### Content of the guide

Why develop a participatory approach?



**Objectives** of participatory approaches in SUMPs formulation

Who to involve in the SUMP elaboration process?

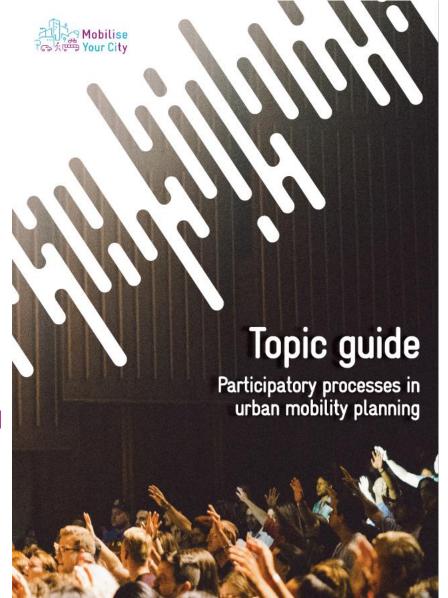


Defining what stakeholders and citizens engagement might entail

**How** to develop participatory processes?



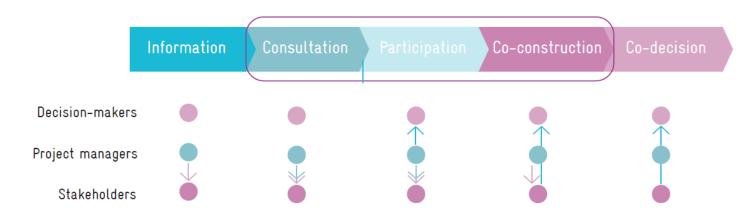
Detailing tools, instruments and methodologoies to mobilize at various steps of the elaboration of a SUMP





### Why develop a participatory approach?

- → Information and communication
- → Refining knowledge and diagnosis
- → Leading the debate
- → Making the SUMP more relevant



 $\label{thm:continuous} The \ arrows \ on \ the \ illustration \ above \ represent \ the \ information \ flow.$ 

Different engagement levels in participatory processes and interactions among stakeholders



#### Who to involve?

- → Main groups targeted in urban mobility planning processes:
  - Public
  - Stakeholders
    - Planning authorities
    - Institutional stakeholders
    - Other

→ Need to gather both:

- Technical expertise (transport organizations, technical directors, bicycle associations, academics...)
- User expertise (specific groups of citizens, user associations, neighborhood organizations...)

What are the stakeholders' key characteristics (organizations, groups, individuals)?

What are their main interests?

How are they affected by the SUMP? How can they affect or influence the SUMP?

What are their motivations and concerns about change?

When and how engage them to participate in the urban mobility planning process?

Important tip or remark

experience of cooperation!





# How to develop participatory processes for SUMPs elaboration ?

Pre-requisites to ensure a comprehensive participatory process:

- 1. Understanding the context
- 2. Proposing a participation strategy
- 3. Defining a calendar
- 4. Planning a mobilization plan
- 5. Securing necessary means and resources



#### IMPORTANT TIP OR REMARK

- The participation process must be envisaged as a continuous process building on consistent methods, tools and group of stakeholders
- In order to value the results, the participatory processes is to be:
  - Evaluated
  - Enhanced
  - Communicated
  - Extended



#### The participation process step by step

The participation process must be structured at the various stages of the SUMP development process: the goals to be achieved and the methods to be used may significantly differ at each stage

- → The topic guide proposes different actions and tools to mobilize at each stage of the SUMP elaboration process, detailing:
  - Objectives of the participation strategy
  - Appropriate actions, tools
  - Logistics
  - Precautions to be taken
  - Budget
  - ...

#### **Phase 1 - Preparation and analysis**

- MobiliseDays
- Analyse mobility situation

Phase 2 - Strategy development

Phase 3- Measure planning

Phase 4 – Implementation and monitoring

Key stages of a SUMP development process



# Participatory process during COVID-19 in Latin America

Patricia Calderón - Despacio



#### Participation processes during crisis times

Lessons learned from the experience of four cities in Latin America preparing SUMPs:

Arequipa, Perú - Baixada Santista, Brazil - Cordoba, Argentina - Habana, Cuba

#### Context



Reduced staff from local governments



Impossibility to hold inperson events

#### Strategy



Adapt participatory sessions into online format



Stream sessions on Facebook and other open channels

#### Outcome



More participants able to follow the sessions



Less diversity of ideas and fewer people speaking up



Internet penetration and digital literacy are uneven









#### Participation processes during crisis times

#### Recommendations

Favor hybrid events

Limit meeting time to maximum two hours

Use icebreakers to kick-off the meetings

Use digital tools for the participants to interact during the sessions (Miro, Mentimeter)

Prepare didactic presentations

Plan the participation of more than one single speaker

Send a satisfaction survey after workshops, focal groups, and fora



### Questions & Answers



# Case study: Participatory processes for Antofagasta's SUMP

Pablo Juica - GIZ/EUROCLIMA+













#### **HOW WAS ANTOFAGASTA'S SUMP BUILT?**

POLITICAL VALIDATION

TECHNICAL
DEVELOPMENT AND
VALIDATION

SUMP TECHNICAL ROUNDTABLE

(SEREMIS, SECTRA, GORE, IMA, GIZ)

**CityPlanning** 

(GORE, IMA, MTT)

, ,

Se retroalimentan

CITIZEN
DEVELOPMENT AND
VALIDATION

SUMP SOCIAL ROUNDTABLE

(PUBLIC, PRIVATE, CIVIL SOCIETY, ACADEMIA)



El centro son las personas

## OBJECTIVES OF THE EXTENDED PARTICIPATORY PROCESS

**Main goal:** Involve the most relevant stakeholders of the city of Antofagasta in the development of the different phases of the SUMP, both from the public and private sectors, as well as from civil society, making a constant validation of the decisions made on the Plan.



Identify and call the most relevant stakeholders for the development of the SUMP

Strengthen citizen participation in Antofagasta

Generate a sense of belonging to the SUMP

Systematization and analysis of results driving a binding process

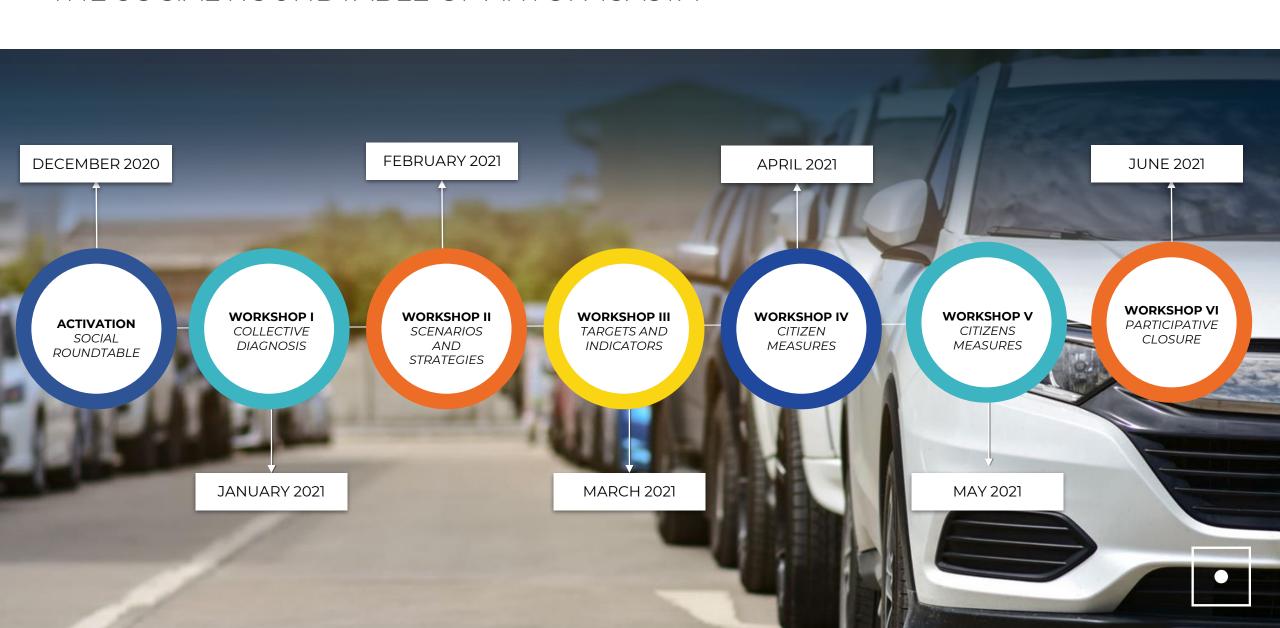


#### **COMPOSITION OF THE SOCIAL BOARD**



#### PARTICIPATORY PROCESS | WORKSHOPS AND WORK STAGES WITH

THE SOCIAL ROUNDTABLE OF ANTOFAGASTA

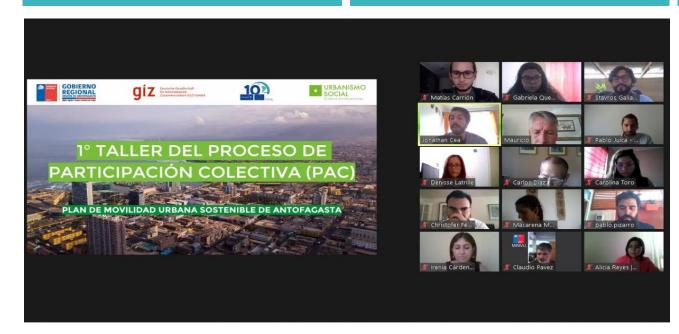


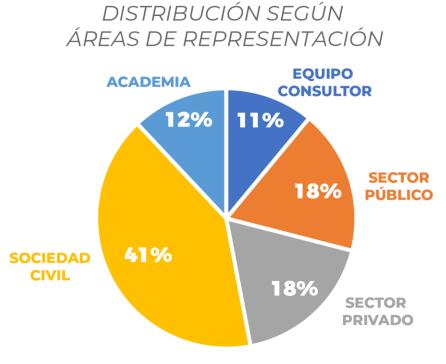
### **WORKSHOP 1** CONTRIBUTING TO THE DIAGNOSIS OF THE CURRENT MOBILITY SITUATION IN ANTOFAGASTA

# DIAGNOSIS THROUGH COLLECTIVE MAPPING



Raise data and analyze -from experiential knowledge- the main problems, gaps and facilitators of mobility in the city.





# **WORKSHOP 2** CONTRIBUTE TO THE DEVELOPMENT OF DIFFERENT SCENARIOS AND PRINCIPLES FOR THE FUTURE DEVELOPMENT OF MOBILITY IN ANTOFAGASTA

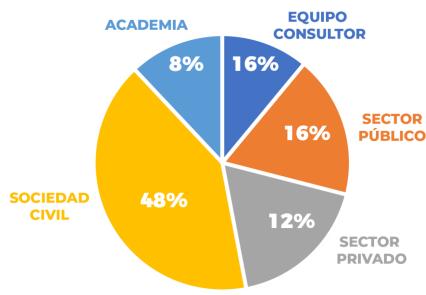
# CASE STUDY ANALYSIS AND CO-CREATION



Brainstorming of potential solutions to the issues raised. These were then categorized according to the packages of measures proposed by the SUMP Antofagasta.







## **WORKSHOP 3** DEVELOPMENT OF A CONSENSUAL VISION OF THE CITY'S MOBILITY, AS WELL AS THE MAIN GOALS AND INDICATORS

ANALYSIS OF STRATEGIC OBJECTIVES AND CREATION OF INDICATORS



Participating stakeholders from public agencies, private companies, academia and civil society representatives

Collective deliberation enriched the objectives that should guide Antofagasta's future model for sustainable mobility

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involucrar a jjvv
resultados en rrss
difundir indicadores

buena jornada gracias

grata actividad

continuidad de esta mesa diversificación de la red

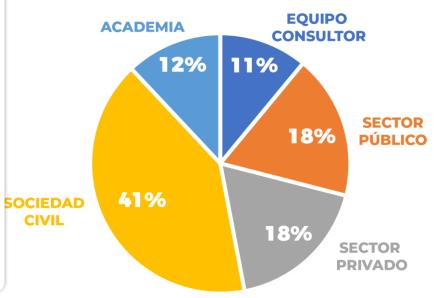
felicitaciones buena jornada de trabajo

mayordefiniciónobjetivos mayor participación la red de movilidad ampliarconvocatoria

regionalización

multimodalidad

#### DISTRIBUCIÓN SEGÚN ÁREAS DE REPRESENTACIÓN



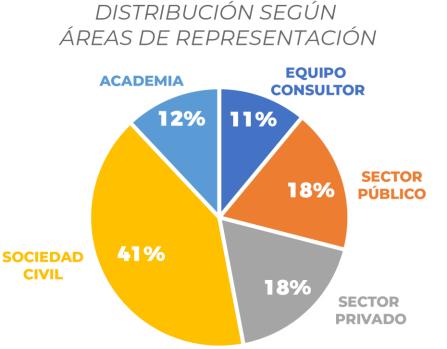
### **WORKSHOP 4** PREPARE AND PRIORITIZE A LIST OF MEASURES OF CITIZEN INTEREST THAT COULD BE INCLUDED IN THE SUMP ANTOFAGASTA

# ACTIONS TO BE PRIORITIZED BY PACKAGE OF MEASURES



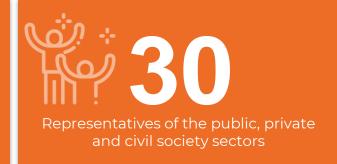
Classify these measures on a prioritizatior scale that allows for the collective development of those considered most urgent and important.





# **WORKSHOP 5** DEVELOP THE ROADMAP AND AGREEMENT ON RESPONSIBILITIES FOR THE MEASURES PRIORITIZED BY THE SOCIAL ROUNDTABLE

RESPONSIBLE INSTITUTIONS & ORGANIZATIONS INVOLVED



Based on the prioritization exercise, this workshop sought to deepen the potential measures of citizen interest, establishing the roadmap for each of the necessary actions to be carried out.



**WORKSHOP 6** ANALYZE THE POTENTIAL FEASIBILITY (NORMATIVE, POLITICAL AND ECONOMICAL) OF THE ACTIONS PRIORITIZED BY THE SOCIAL ROUNDTABLE.

POLITICAL, ECONOMIC AND REGULATORY FEASIBILITY OF ACTIONS



Participating stakeholders from public agencies, private companies, academia and civil society representatives

Based on the previously co-constructed mobility measures, the triggering actions or those of greatest citizen interest were selected for analysis by identifying a series of political, economic and regulatory obstacles and opportunities.













#### **FINAL THOUGHTS**



- **1.** Urban mobility requires a multisectoral and multiscale approach.
- **2.** The SUMP is a plan of plans that requires articulating a common vision and common paths between local and regional government, sectoral institutions, private actors, and civil society.
- **3.** Contributions such as mobility in camps, gender approach, and coexistence + road education were added.



- 1. Pandemic and virtuality.
- **2.** Availability of time and schedules among very different actors.
- 3. Clear language.
- **4.** Distribution of groups and generation of common dynamics.
- **5.** Permanent coordination with the team in charge of the technical preparation of the SUMP.



- **1.** The process fulfills the parallel objective of generating ownership of the Plan and its actions, allowing for the technical and social sustainability of the SUMP.
- **2.** Workshops for the unification of measures between the social and technical committees.
- **3.** Need to maintain the functioning of the Social Roundtable beyond the specific SUMP project.

### Thanks

www.euroclima.org / http://movilidadantofagasta.cl/

Pablo Juica Yantén – pablo.juica@giz.de

Cofinanciado por:























Implementado por:

# Case study: Participatory processes for Kisumu's SUMP

Caroline Cakir- Espelia











### KISUMU SUSTAINABLE MOBILITY PLAN



### Presentation of Kisumu Sustainable Mobility Plan (KSMP)

The KSMP is a "ten-year providing roadmap for improving mobility needs of the residents and businesses in Kisumu and its environs"

- → Elaborated between 2016 and 2021
- → Key stakeholders:
  - The City of Kisumu
  - Kisumu Country Government
  - The Institute for Transportation and Development Policy (ITDP)
  - Un-Habitat
- → Main objective was to develop an integrated high-quality cost-effective, and user-friendly public transport system with a focus on pedestrian and cycling network



#### Participatory processes

- A **constitutional obligation** to implement participatory processes for any project
- A strong participation culture in the city
  - → Activities implemented at every stage of the plan development process on a 5-year period and conducted by the City of Kisumu essentially
- → Different mechanisms used
  - Household surveys
  - Various stakeholder workshop
  - Organization of public commons
  - Creation of a website to collect more suggestions
  - Engagement activities
  - Advertised public event for the adoption of the KSMP



#### **Focus**

- Workshops conducted in interactive sessions
- → Engagement activities to foster public participation



#### Main lessons learnt from KSMP's case



Elaboration of the participatory process

- Constitutional obligation
- Knowledge gathering about previous experiences (case studies and a city tour in Kigali)
- Identification of key stakeholder prior to the participatory process



Capacity building of the local counterpart

- Capacity building towards the City and County staff and nodal agencies
- Training on distinct aspects of urban mobility planning (urban design, public transport management...)



**Building trust** 

- Need to build trust within the community to gain support with the project
- Inclusion of a large and diverse number of citizens in participation activities
- A will to be transparent with Mobilise the entire process Your City



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